

| FEATURES | PBX-BASIC | UC-ESSENTIAL | UC-BUSINESS | UC-PREMIUM |
|---|-----------|--------------|-------------|------------|
| Concurrent Calls per User | 2 call | 4 calls | 8 calls | 8 calls |
| Devices per User | 1 | 10 | 10 | 10 |
| 100+ Phone Services | ✓ | ✓ | ✓ | ✓ |
| Mobility | ✓ | ✓ | ✓ | ✓ |
| Collaboration: Chat – File Sharing – iPhone/Android Apps | — | ✓ | ✓ | ✓ |
| WebRTC Kite: Collaborate with customers over the web | — | — | ✓ | ✓ |
| WebRTC Ubiconf: Live Conference Meetings – Recording – Facebook & Youtube streaming | — | — | ✓ | ✓ |
| WebAPI – TAPI – Integration: Connect online and offline CRM | — | — | ✓ | ✓ |
| CDR-View: Data analysis for managers – Contact Center Manager | — | — | — | ✓ |
| WBI Wildix Business Intelligence*: Text to speech and Dynamic IVR – Automatic speech Transcription – Receive Voicemail as text – Dial by name | — | — | — | ✓ |

Licensing Features Details

PBX-BASIC

Basic licenses are designed for simple phone services like unattended phones, hotel rooms and users that don't use a PC or smartphone.

- 1 Device for each user
- Phonebook on phones (without presence)
- Voicemail
- FAX machine – FXS devices
- Doorphones devices
- LDAP / Active Directory / Google apps / Office 365 authentication
- Unlimited trunks
- Unlimited IVR
- Unlimited ACD
- Timetables
- WMSNetwork

UC-ESSENTIAL

- Web Collaboration
- 10 Devices for each user
- Click to Dial / Call Pop-Up
- iPhone/Android client
- Live presence in Phonebook
- Activate FAX server for all users
- Chat and Presence
- Post – it
- File transfer
- Desktop Sharing
- WebRTC Video Calls peer to peer
- Full access to Phonebooks
- SMS sending and receiving
- Call recording

UC-BUSINESS

- Kite WebRTC – Chat – Audio – Video – Desktop sharing from the company Website
- UbiConf WebRTC video conference room, 25 participants per room, 1 room for each user/license
- WebAPI
- TAPI
- Predictive dialer API
- Attendant Console
- Outlook integration

UC-PREMIUM

- CDRView
- FIAS – Hotel PMS integration**
- ESPA 4.4.4 interface**
- “Contact Center” – Interactive Queues Management interface
- ASR (automatic speech recognition)*
- TTS (text to speech)*
- Worldwide Phonebook**
- Voicemail Transcription